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software



***Blue Medora ITM Agent for
Symantec Endpoint Protection
(for version 6.20.00)***

Jason Pliml
jason.pliml@bluemedora.com
+1.616.504.1725

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IBM Tivoli Monitoring (ITM) Agents



*Products sold only under
IBM License Agreements

Tivoli Certified ITM Agents

IBM® Tivoli® Directory Server ITM agent

Symantec® Endpoint Protection ITM agent

Files and Directories ITM agent

Ping Probe ITM agent

Remote SSL Certificates ITM agent

Amazon® Elastic Computer Cloud (EC2) ITM agent

Amazon® Simple Storage Service (S3) ITM agent

Citrix® XenServer™ ITM agent

Google® App Engine ITM agent (≈ Q1/11)

Tivoli Certified TCR Reporting Packages

IBM® Tivoli® Directory Server (ITDS) Reporting

Ping Probe Reporting

Remote SSL Certificates Reporting

Certified ITM Agents

ITCAM for Applications:

PeopleSoft® Enterprise 6.2.2

ITCAM for Applications:

Siebel® CRM 6.2.4

Certified TCR Reporting Packages

ITCAM for Applications:

PeopleSoft® Reporting Package

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Trial downloads available at <http://bluemedora.com>

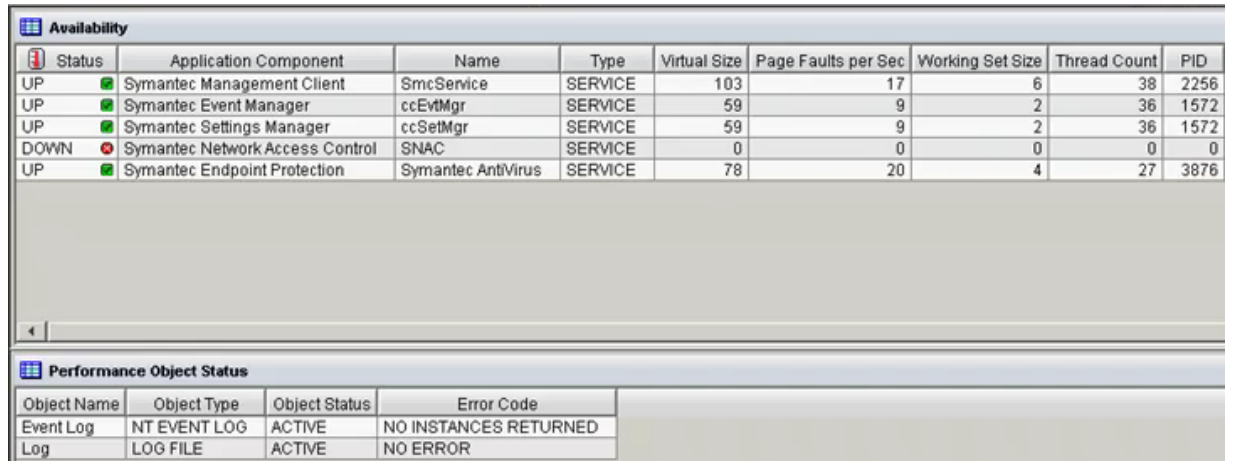
- Extends IBM® Tivoli® Monitoring (ITM) by adding the capability of monitoring files and directories
- Monitor Symantec® Endpoint Protection and Symantec Anti-Virus Corporate Edition Windows-based clients
- Monitors for Virus / Security Violations
- ITM Alerts for Aged Virus Pattern files
- IBM Certified
 - Ready for IBM® Tivoli®



The Symantec® Endpoint Protection Agent for ITM helps answer:

- Is subscription expired?
- Has LiveUpdate run successfully?
- Are all critical Symantec® Endpoint Protection processes running?

example: >>



The screenshot displays two windows from Windows Task Manager. The top window, titled 'Availability', shows a list of Symantec services. The bottom window, titled 'Performance Object Status', shows the status of system logs.

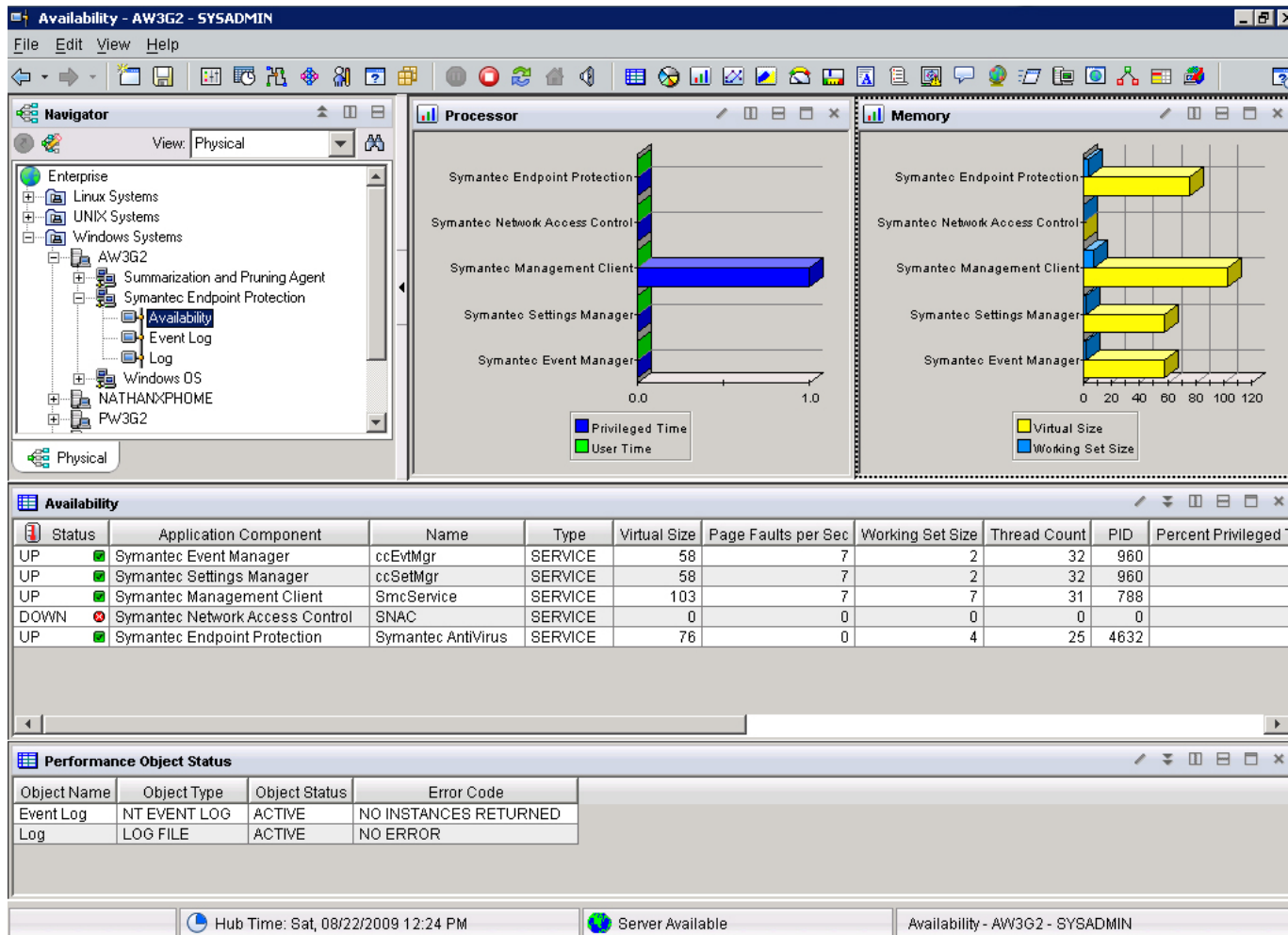
Status	Application Component	Name	Type	Virtual Size	Page Faults per Sec	Working Set Size	Thread Count	PID
UP	Symantec Management Client	SmcService	SERVICE	103	17	6	38	2256
UP	Symantec Event Manager	ccEvtMgr	SERVICE	59	9	2	36	1572
UP	Symantec Settings Manager	ccSetMgr	SERVICE	59	9	2	36	1572
DOWN	Symantec Network Access Control	SNAC	SERVICE	0	0	0	0	0
UP	Symantec Endpoint Protection	Symantec AntiVirus	SERVICE	78	20	4	27	3876

Object Name	Object Type	Object Status	Error Code
Event Log	NT EVENT LOG	ACTIVE	NO INSTANCES RETURNED
Log	LOG FILE	ACTIVE	NO ERROR

Consistency With Existing ITM Infrastructure



ITM Agent for Symantec® Endpoint Protection **has been carefully designed to look, feel, and operate like IBM® developed ITM agents** in terms of remote deployment, manageability via ITM command-line utilities, installation and configuration



1st Class Citizens of the Tivoli Monitoring Ecosystem



ITM Agent for Symantec® Endpoint Protection operates as a **first-class citizen of the ITM ecosystem**

Symantec® Endpoint Protection agent **leverages ITM's Tivoli® Enterprise Portal (TEP) visualization capabilities** to include expert advice, customized workspaces, and historical data gathering

The screenshot displays the Symantec Endpoint Protection management console. The interface includes a Navigator pane on the left showing a tree view of the system hierarchy, with 'Symantec Endpoint Protection' selected under 'WING10'. The main area is divided into several panels:

- Log:** A table of system events.
- Availability (Critical Processes):** A table showing the status of critical processes.
- Processor (Critical Processes):** A 3D bar chart showing CPU usage for different processes.
- Memory (Critical Processes):** A 3D bar chart showing memory usage for different processes.

Event Year	Event Month	Event Day	Event Hour	Event Minutes	Event Seconds	Event Number	Category Number	Logger	ComputerID
2010	0	27	4	24	45	GL EVENT LOAD PATTERN	GL CAT PATTERN	LOGGER System	WING10
2010	0	27	0	16	12	GL EVENT LOAD PATTERN	GL CAT PATTERN	LOGGER System	WING10
2010	0	26	16	7	7	GL EVENT LOAD PATTERN	GL CAT PATTERN	LOGGER System	WING10
2010	0	26	16	0	57	GL EVENT LOAD PATTERN	GL CAT PATTERN	LOGGER System	WING10
2010	0	26	15	55	19	GL EVENT HPP SCAN NOT SUPPORTED FOR OS	GL CAT SUMMARY	16	WING10
2010	0	26	14	59	41	GL EVENT LOAD PATTERN	GL CAT PATTERN	LOGGER System	WING10

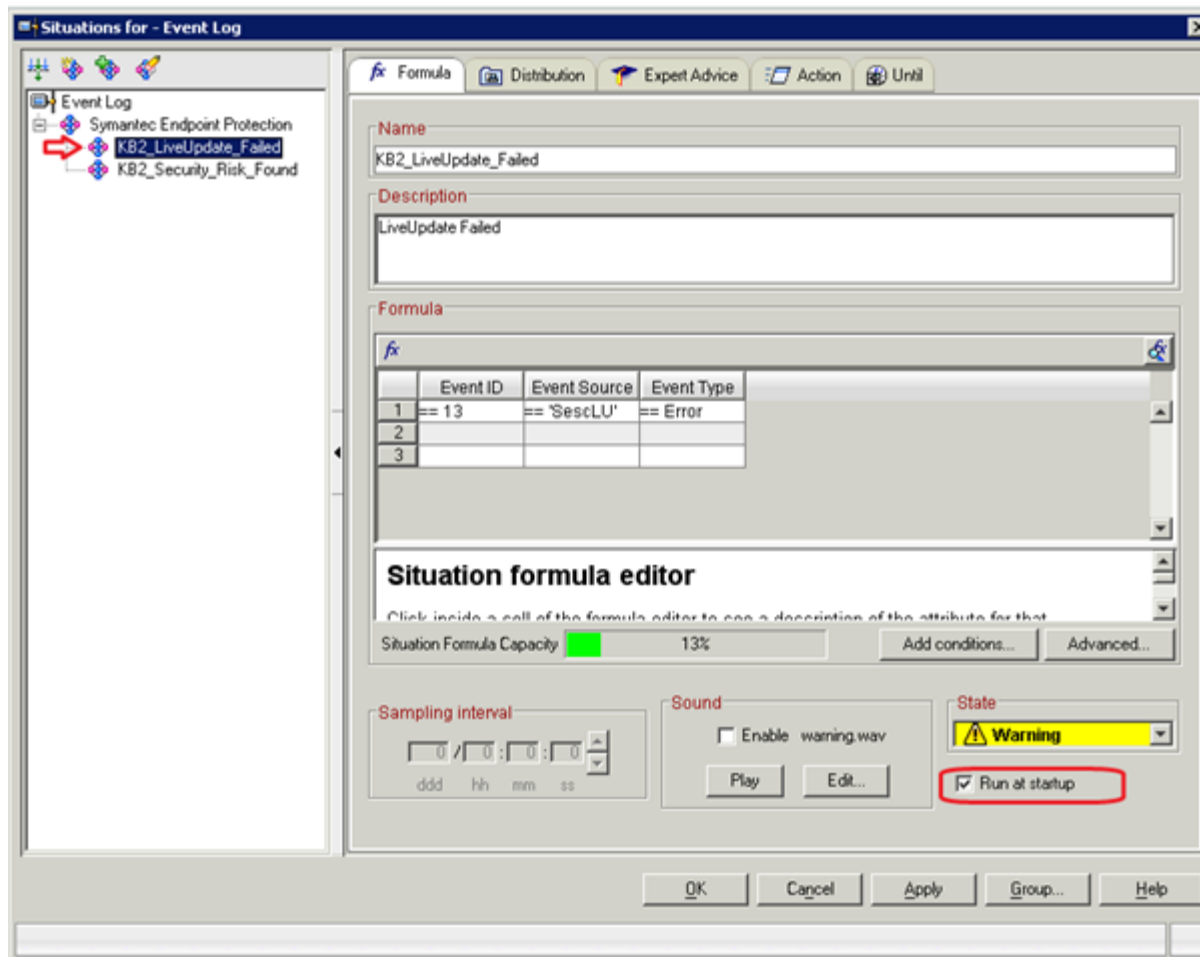
Status	Application Component	Name
UP	Symantec Endpoint Protection	Symantec AntiVirus

Hub Time: Wed, 01/27/2010 08:34 AM | Server Available | Symantec Endpoint Protection - TW3G10 - SYSADMIN

Go beyond Monitoring and **Manage** your environment



Manage and automate your environment with comprehensive Take-Actions built into Blue Medora agents





- **Blue Medora Sales Contact**

- Jason Pliml
 - Blue Medora Email: sales@bluemedora.com
 - Phone: +1.616.504.1725

- **Online Resources**

- Product Page >> <http://bluemedora.com/product/page/40>
- Product Demo >> http://bluemedora.com/flash_demos/SAV/
- Blue Medora Blog >> <http://blog.bluemedora.com>
- Documentation >> <http://bluemedora.com/page/>
- Evaluation Download >> <http://bluemedora.com/evaluation>

Backup

Who is Blue Medora?



- Largest Independent Software Vendor (ISV) focused exclusively on developing extensions for the Tivoli® SAPM product portfolio
- Focused on integrating emerging technologies with IBM® Tivoli® Service Availability and Performance Management (SAPM) product portfolio
 - Cloud Monitoring
 - Virtualization / VDI
 - Fine grained security technologies and applications
- Trusted IBM® Partner: IBM® partners with Blue Medora for complex ITM / ITCAM monitoring solutions via OEM licensing of Blue Medora's Siebel® and PeopleSoft® monitoring solutions
- 13 new IBM® 'Ready for Tivoli®' Certified Solutions in past 18 months

- **IBM Tivoli Monitoring (ITM)**
 - ITM 6.2.0 FP3 +
 - ITM 6.2.1 FP2 +
 - ITM 6.2.2 +
- **Operating systems**
 - Windows 2003 and 2008 (32 and 64-bit)
 - Red Hat Enterprise Linux 4 and 5 on Intel (32 and 64-bit)
 - Red Hat Enterprise Linux 4 and 5 on Power (64-bit)
 - Red Hat Enterprise Linux 4 and 5 on IBM zSeries (32 and 64-bit)
 - Suse Linux Enterprise Server (SLES) 10 and 11 on Intel (32 and 64-bit)
 - Suse Linux Enterprise Server (SLES) 10 and 11 on Power (64-bit)
 - Suse Linux Enterprise Server (SLES) 10 and 11 on IBM zSeries (32 and 64-bit)
 - AIX 5.3 and 6.1
 - Solaris 9 and 10 (Sparc)
 - HP-UX IA64